

**WRITTEN QUESTION TO THE MINISTER FOR HEALTH AND SOCIAL SERVICES
BY DEPUTY K.G. PAMPLIN OF ST. SAVIOUR
ANSWER TO BE TABLED ON TUESDAY 10th DECEMBER 2019**

Question

Will the Minister advise what performance measures and standards are currently used for the functions undertaken at Orchard House?

Answer

1. Total acute admissions in period
2. Total acute discharges in period
3. Adult acute beds per 100,000 registered population
4. Adult acute bed occupancy excluding leave
5. Adult acute bed occupancy including leave
6. Adult acute admissions per 100,000 registered population
7. Adult acute admissions per bed
 - Adult acute admissions – male
 - Adult acute admissions – female
8. Adult acute admissions – patients aged under 18 years
9. Adult acute admissions – patients not previously known to services admitted (as a % of all patients admitted)
10. Adult acute admissions – patients of no fixed abode admitted (as a % of all patients admitted)
11. Adult acute length of stay excluding leave
12. Adult acute length of stay including leave (mean)
13. Adult acute length of stay including leave (median)
14. Proportion of patients discharged with LOS¹ 0-3 days
15. Proportion of patients discharged with LOS 4-13 days
16. Proportion of patients discharged with LOS 14-59 days
17. Proportion of patients discharged with LOS 60 days plus
18. Adult acute admissions under the Mental Health Law (MHL)
19. Adult acute admissions under the Mental Health Law per 100,000 registered population
20. Adult acute mean length of stay for MHL detentions
21. Adult acute delayed transfers of care
22. Adult acute emergency readmissions (<30 days)
23. Staffing: actual vs planned hours for registered and unregistered staff split by days/nights
24. Staffing: % of agency & bank of actual hours for registered /unregistered staff split by days/nights
25. Incident data e.g. medication errors, use of restraint, violence and aggression, falls etc
26. Jersey Nursing Assessment and Accreditation System (JNAAS)
27. Delayed transfers of care – length and reason for delay

¹ Length of Stay

JNAAS (Jersey Nursing Assessment and Accreditation System) is a vehicle for assessing, monitoring and providing assurance around patient care in clinical areas. It involves the collection of data in the workplace and promotes four aspects of safety:

- open communication about patient safety
- local accountability for outcomes and improvement
- multidisciplinary teamwork focused on improvement
- visible leadership committed to safety and quality.

This process provides assurance and evidence that the service is working towards achieving and maintaining the required patient standards.